

# 11 Reasons clients choose Awarua Synergy as their provider

## 1. Results

Over the last 10 years, Awarua Synergy has helped over 7,000 families improve their home.

## 2. Trust

Awarua Synergy always establishes an environment of trust with their customers and gains respect by honoring it.

## 3. Pride

Awarua Synergy works with their customers to take pride in their homes and ensure their living standards are the best they can possible be.

## 4. Value

Under promise and over deliver ... Awarua Synergy makes sure they always do more and deliver more to exceed customer's expectations.

## 5. Knowledge

Having a philosophy of 'constant and never ending improvement', Awarua Synergy invests in personal and professional development of each staff member and is always looking for operational improvements to ensure the process is optimised for the customer.

## 6. Experience

Past and present work with many commercial and residential properties provides Awarua Synergy with a large knowledge base of Southland homes, Southland weather and Southland needs.

## 7. Leadership

Awarua Synergy lead the way in heating, insulation, ventilation and eco-powering homes. They have been recognised from various councils for their innovative efforts.

## 8. Fun

Work hard, play hard. There's a time to be serious and put your head down but you also have to balance it with a lot of fun and enjoyment, especially when celebrating successes.

## 9. Commitment

Awarua Synergy are committed to the wellbeing of the Southland community and ensuring their homes are warm, dry and healthy.

## 10. Action

Awarua Synergy believes that actions speak louder than words and ensure that every promise made to customers is actioned, within a timely manner and to the utmost quality.

## 11. Success

Awarua Synergy's vision is "warming and eco-powering our deep south" and they apply this vision to every customer engagement with their success being measured on the amount of Southland homes they have improved.

# Testimonials

- ✓ Can't say enough about what a great job that's been done, from the first phone call to the last audit, everyone has been so professional friendly and efficient, not to mention how warm our house is now. THANK YOU!!!

- Sally MacRae

- ✓ The time taken to answer your call = 5 out of 5  
Professionalism and courtesy = 5 out of 5  
Quality of advice = 5 out of 5  
The overall level of assistance provided = 5 out of 5

Very professional people. All my questions were answered. The installation team were very lovely and polite young men.

- Judith Dempster

- ✓ Since the job has been done I have noticed a warmer, drier home and can notice improvements in my breathing." The guys from Awarua Synergy were absolutely marvelous. "Mark came and assessed my house and was a perfect gentleman. When the other boys installed the insulation they were so clean - after stripping off their overalls, they came and requested they wash their hands. They were very clean. "I cannot say enough on how good the service was, I have told people about the difference the insulation has made to my home.



- Irene Tomlins

- ✓ The team at Awarua Synergy were amazing right from the start when I rung the receptionist to the final check. The guys who put the insulation in were kind, polite and explained everything, they were also great with my kids! Since having our home insulated it has been way warmer only needing the fire on low. This year we might have a hospital free year.

- Rebekah Bootsma

- ✓ Very polite, friendly team, worked very well and within the time allowed superb service. Followed up with an inspection and kept us well informed. Highly recommend.

- Lorraine & Ken Molloy